








Leanne Batten-Smith is Deputy Manager of Rose Court, part of HC-One. Her career in care commenced straight from school and has progressed ever since.

“As Deputy Manager I continue to expand my experience providing cover for the registered manager when they’re on leave. This would have felt very daunting if I hadn’t already benefited from a lot of experience, support, courses and qualifications. As it is, I don’t feel worried or flustered, when I have to step into this role as it comes naturally.”

| P Progression | Q Quote | R Role | L Learning |
|---|--|-----------------------|--|
|  | <p>“I continue to develop myself further. Ultimately, I would like to become a home manager.”</p> | <p>Deputy Manager</p> | <p>ILM Level 4 Management Award</p> |
|  | <p>“When an opportunity came up to become a Unit Manager, I knew I really needed to strengthen my managerial skills. During this time, I built confidence by taking on responsibilities for delivering internal training, something I continue to do regularly.”</p> | <p>Unit Manager</p> | <p>Level 5 Diploma in Leadership for Health and Social Care and Management courses</p> |
|  | <p>“Senior carer shifts involved shadowing and enabled me to build confidence and broaden my knowledge around nursing care, care planning, liaising with professionals, medication etc.”</p> | <p>Senior Carer</p> | <p>Various shadowing opportunities</p> |
|  | <p>“By the time I was 19, I had undertaken 18 months of a care assistant role and completed both the Level 2 and Level 3 Diploma. I gained experience of being a care worker and progressed onto covering some senior carer shifts.”</p> | <p>Care Worker</p> | <p>Level 3 Diploma in Health and Social Care</p> |

| P Progression | Q Quote | J Job | L Level |
|---|--|-------------------------------------|---|
|  | <p>"It was whilst at college that I did some bank work in the housekeeping team at a care home and found out that I could progress onto the Level 3 Diploma whilst working for a care home."</p> | <p>Housekeeper (Bank staff)</p> | <p>BTEC Level 2 Diploma in Health</p> |

www.btec.gov.uk/level-2-diploma-in-health